Connecticut Fire Testing Consortium – Test Registration and Online Test

By agreeing to this disclaimer, I understand that I will <u>not</u> be given a refund once I have paid for the test registration.

By agreeing to this disclaimer, I agree that I have read the following details and information about the online firefighter test.

Frequently Asked Questions (FAQs)

Do <u>not</u> reach out to FPSI for further details about the online test.

All information and instructions are provided in the following FAQs as well as the optional candidate orientation guide that is available for purchase during registration.

Question: *What will the online test include?*

Answer: The entry-level firefighter test has been validated with Firefighters and Fire Captains and measures critical skills and abilities candidates must possess the first day on the job. This test will measure a variety of cognitive and non-cognitive aptitudes <u>to include:</u> **reading ability, math ability, writing ability, map reading, mechanical aptitude, human relations and work styles.**

Question: *When will my test score expire?*

Answer: Your test score will be valid until February 28, 2026.

Question: *Can I test more than once before my test score expires?*

Answer: Yes! You may elect to test again one (1) year **_after_** you tested the first time. Additional registration fees will apply if you elect to test again. Do <u>not</u> reach out to FPSI for details or further information on your test results after you've tested.

Question: *How do I register to take the online test?*

Answer: You will need to *register* for the online test during the specified registration period prior to each online test date. If you do <u>not</u> register during this registration period, you will <u>not</u> be allowed to take the online test.

Question: *Is there a fee to register for the online test?*

Answer: **Yes, the cost to register for the online firefighter test is $35.00 (*this fee is <u>non-refundable</u>*). Please be sure you are able and willing to take the test!**

Question: *Is there an orientation guide for the online test?*

Answer: There is an **_optional_** **$15.00** Candidate Orientation Guide you may also purchase when you register. The Candidate Orientation Guide will provide you with a helpful overview of what to expect on the test and includes practice test items and a scoring key. The practice test items are very similar to the items on the actual test.

Question: *How will I receive access to take the online test?*

Answer: Every registered candidate will receive one (1) *unique* test link to take the online firefighter test. **For the <u>Connecticut Fire Testing Consortium</u>, you will receive the test link two days before the test day.** The test link with instructions will be emailed from the test platform "***Test Genius***" from this email: **<u>onlinetesting@invitations.testgenius.com</u>**.

(Whitelisting this email address in your email account could be helpful. Please refer to your email account settings for any details on how to do that.) If you do not see the test link email in your inbox before the test window, please carefully check <u>all</u> other folders in your email account *(e.g., junk/promotions /unread)*. Many email providers have junk/spam filters that are set too high. Email help@fpsi.com if you still cannot locate your test link email.

Question: *How much time will I have to take the online written test?*

Answer: Once you click on the test link, you will have three (3) hours to take the online test. You may take the test anytime on the scheduled test day **between the hours of 12:00 a.m.** *Pacific Standard Time* **(PST) and 11:59 p.m.** *Pacific Standard Time* **(PST).**

Question: *How do I contact support during the online test?*

Answer: For the fastest response, you may email help@fpsi.com for assistance. On the actual test day(s), IT Support will be available from 7:00 a.m. - 7:00 p.m. (PST).

Question: *What do I need to be able to take the test online?*

Answer: **In order to take the test, candidates must ensure they have or can do the following:**

- Laptop or desktop computer (Windows, Mac, or Linux operating systems).
- Turn *off* any scheduled updates or scans for laptop or computer on the test day.
- Be sure internet service provider is working for the entire test with at least **20 Mbps** upload/download speed. Check your speed here: https://fiber.google.com/speedtest/
- Do not use a mobile/cellular hotspot.
- Must use one of the following internet browsers with the most current version:
  - Chrome, Safari, Edge or FireFox. *Google Chrome is preferred.*
- Candidates may <u>not</u> use Internet Explorer as their browser.
- Candidates may <u>not</u> use cell phones, iPads, tablets or chromebooks to take the test.

Question: *Can I start the test and take a break and then access the test again?*

Answer: No. Once you start the online test, your time will start and you are <u>not</u> allowed to close your browser or leave the test. Your final test time will be calculated and reported to the department you are testing with. **You will <u>not</u> be given more than one test link, so please ensure that you are able to spend up to three (3) hours to take the test before you click on the test link.**

Question: *Do I need a webcam to take the test?*

Answer: You do not need a webcam to take the online test. Candidates are expected to take the test without assistance and without the use of a calculator. Integrity is one of the most important characteristics of a firefighter and you are expected to demonstrate this critical trait during the testing period. Measures have been put into place to confirm that your online test score accurately depicts your skills in the areas measured by the test. If you are unable to demonstrate consistency between your online test results and those integrity measures that the department may elect to use (i.e., a confirmatory test, a polygraph, etc.), you will be removed from the recruitment process.